


Opportunities for retirement village operators under the new aged care regime

Thursday 2 October 2025

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Acknowledgement

The background of the slide is a vibrant Indigenous artwork. It features a dark blue/black base with various colorful patterns. On the left, there are concentric circles and wavy lines in purple, blue, and green, some filled with dots. In the center, a large, flowing blue wavy line is prominent. To the right, there are green arrows pointing upwards and yellow star-like patterns. At the bottom right, there are more concentric circles and wavy lines in purple, blue, and green, some filled with dots. The overall style is traditional Indigenous dot painting with a modern, colorful twist.

Russell Kennedy acknowledges the Traditional Custodians of the land on which we gather here today – the Yugambeh people. We pay our respects to their Elders past and present and recognise their continuing connection to Country. We also wish to extend that respect to all Aboriginal and Torres Strait Islander peoples here today.

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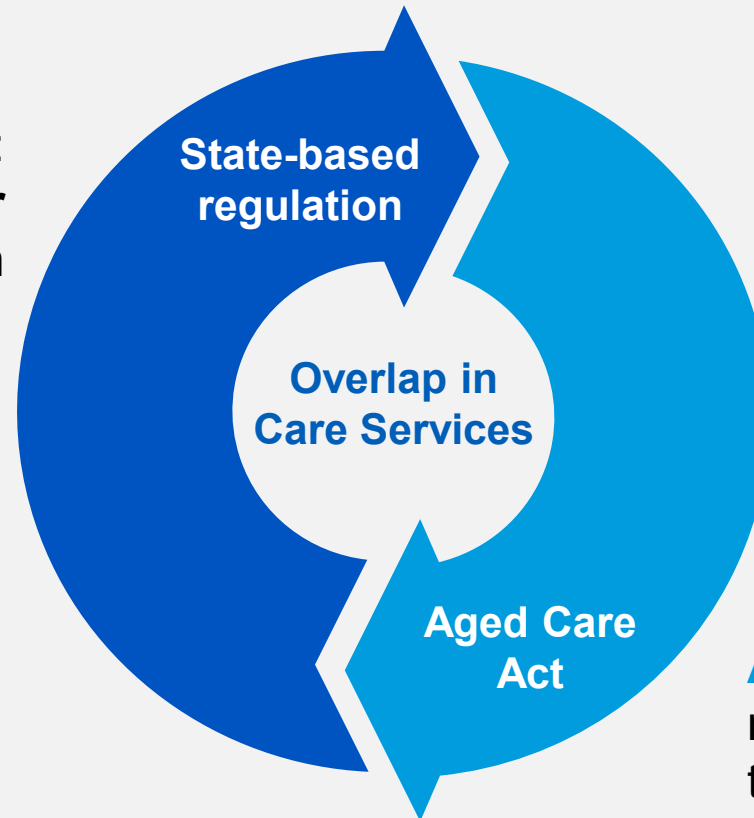
Introduction

- New Aged Care Act starting **1 November 2025**
- Aged Care – shift towards rights-based framework
- Retirement Village reforms – increased transparency, consumer protection and governance
- Retirement village legislation is evolving alongside aged care reforms
- With change comes opportunity → particularly with the introduction of the Support at Home program

Retirement Village vs Aged Care – Regulatory Landscape

Support at Home – a blurring of the boundaries between the regulatory regimes

Retirement Villages:
regulated by **state or territory** legislation



Aged care providers:
regulated by federal legislation,
the **Aged Care Act**.

1

New Provider Categories

Operators can register to deliver eligible services and access Commonwealth funding.

2

Eligible Services

Are largely non-clinical (incl. domestic assistance, transport, social support, minor home modifications, and the provision of assistive technology).

3

Register as a Provider

Access Commonwealth funding, deliver services onsite and support ageing in place.



Considerations

- Navigate dual regulation: state (retirement villages) + federal (aged care)
- Operational and financial planning required



Next Steps

Explore how your village could deliver these services.



Direct Delivery by Operators

Operators can register to deliver eligible services and access Commonwealth funding.

Flexible Service Delivery under Support at Home



Partnering with Existing Providers

- Third-party agreements
- Access to subsidised services
- Lower compliance and risk burden

Key Takeaways

The New Aged Care Act and retirement village legislative reforms are a **catalyst for change**.

Options for Operators:

- Continue as independent housing-only
- Register as Support at Home providers
- Partner with third parties for care delivery
- Build models that support ageing in place and use technology to assist them to become integrated living and care communities



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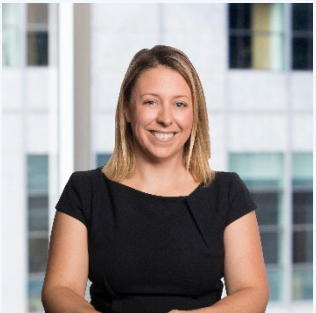
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Stay Ahead of the Changes – Be Ready for 1 November 2025



RK DocsConnect is an online platform developed by Russell Kennedy to help aged care providers get ready for the new Aged Care Act.

It offers practical, legally reviewed template documents, tools, resources and training offerings on subscription.

Why choose RK DocsConnect?

- One-time purchase, multiple use
- Updated by aged care lawyers
- Built for providers
- Save time and money
- Practical

How it works

- Subscription Model
- One-Off Purchase
- No Customisation via RK DocsConnect



Scan to visit the platform



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Questions?



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