



Australian Government

Aged Care Quality and Safety Commission

Regulation under the new Aged Care Act

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Australian Government

Aged Care Quality and Safety Commission

Acknowledgement of Country

Artwork by Dreamtime Creative





The new Aged Care Act



Starts 1 November 2025



Puts older people at the centre of their care



Changes the way we operate



Putting the changes into action

We have:

- reviewed our operating model
- developed guidance and resources
- hosted webinars
- held consultations
- tested pilot programs
- engaged with older people, their families and carers
- collaborated with the Department of Health and Aged Care.



Sector readiness plan

- resources created this year
- what's to come



www.agedcarequality.gov.au/resource-library/sector-readiness-plan



Webinars

Watch recordings online



Understanding the new Financial and Prudential Standards
18 February 2025



Bringing the strengthened Quality Standards to life
18 March 2025



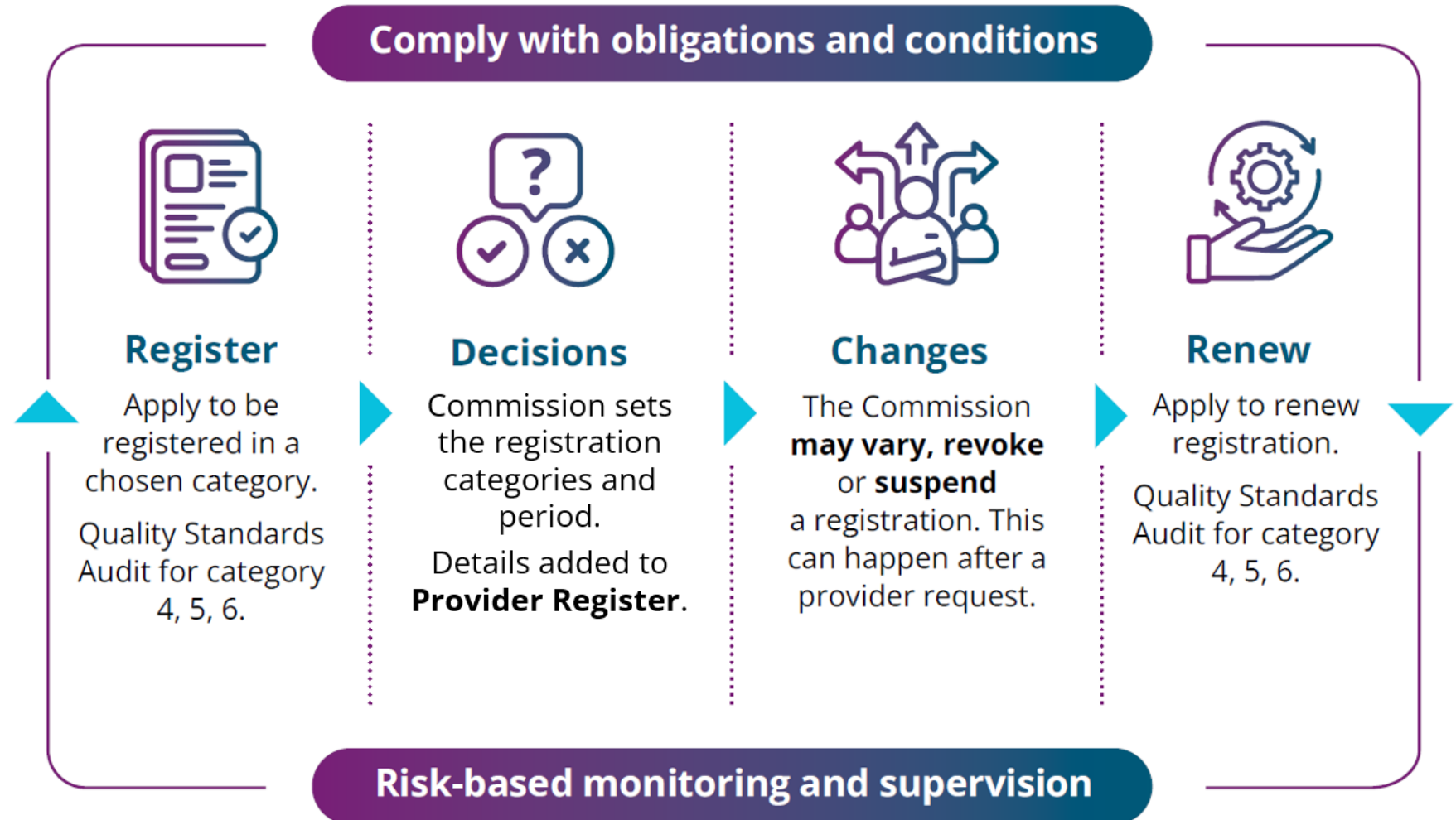
Provider registration and renewal in practice
15 April 2025



Compliance and enforcement
20 May 2025



Registration model





The strengthened Aged Care Quality Standards

- Compliance a condition of registration for providers in **categories 4, 5 and 6**
- Take effect from **1 November 2025**
- Simplified, comprehensive and measurable
- Strengthened **focus areas**: dementia care, governance, food and nutrition, diversity, clinical care





Standard 1

The individual

I am valued and have choice over the life I lead.



I understand the people I care for and support them in choices that impact their lives.



Standard 2

The organisation

I have confidence in my service provider.



I feel empowered to do my job well.





Standard 3

The care and services

My care is based around who I am and what's important to me.



I understand who I'm caring for and what is important to them.



Standard 4

The environment

I feel safe and supported where I live.



I create a safe and supportive environment.





Standard 5 **Clinical care**

I get the right clinical care for me.



I understand the clinical needs of the person I'm caring for.



Standard 6 **Food and nutrition**

I enjoy tasty and nutritious food every day.



I make sure our residents enjoy appetising and nutritious food every day.





Standard 7

The residential community

**I contribute to the community
I live in.**



**We work together to build
a connected residential
community.**





Strengthened Quality Standards guidance

Select all service categories
that apply to your service



Does your service provide
clinical care?



Select the role types you
want to view



Tailored guidance



www.agedcarequality.gov.au/strengthened-quality-standards



Quality Standards audits

| Provider types | Audit arrangements | What Aged Care Quality Standards apply? |
|--|--|--|
| Type A - Category 1–3 (home or community based) | No audit | No standards |
| Type B – Category 1, 2, 3 and 4 (home and community based) | One provider-level audit for service types in Category 4 | Standards 1–4 (Category 4 only) Standard 5, Outcome 5.1 |
| Type C - Category 1, 2, 3, 4 and 5 (home or community based) | One provider-level audit across service types in Categories 4 and 5 | Standards 1–5 (Categories 4 and 5 only) |
| Type D - Category 1, 2, 3, 4, 5 and 6 (home or community based and residential care) | One provider-level audit across service types in Categories 4 and 5 and one audit for each residential care home | All Standards (Categories 4, 5 and 6 only) |
| Type E - Category 6 (residential care) | One audit for each residential care home | All Standards |

The New Financial & Prudential Standards

Existing Standards



New Standards





Support at Home: Our regulatory functions

Safeguarding

Registration

**Engagement
and
education**

Complaints



Continued support

- We will continue to release resources
- Visit our website for more information



www.agedcarequality.gov.au/changing-aged-care-better-what-you-need-know

Thank you



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