



Australian Government

Aged Care Quality and Safety Commission

# Regulation under the new Aged Care Act

Presenter: Peter Edwards, A/g Deputy Commissioner

Date: 9 May 2025







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# Acknowledgement of Country

Artwork by Dreamtime Creative





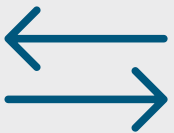
# The new Aged Care Act



Starts 1 July 2025



Puts older people at the centre of their care



Changes the way we operate



# Putting the changes into action

We have:

- reviewed our operating model
- developed guidance and resources
- hosted webinars
- held consultations
- tested pilot programs
- engaged with older people, their families and carers
- collaborated with the Department of Health and Aged Care.



## Sector readiness plan

- resources created this year
- what's to come



[www.agedcarequality.gov.au/resource-library/sector-readiness-plan](http://www.agedcarequality.gov.au/resource-library/sector-readiness-plan)



# Webinars

Watch recordings online



**Understanding the new Financial and Prudential Standards**  
18 February 2025



**Bringing the strengthened Quality Standards to life**  
18 March 2025



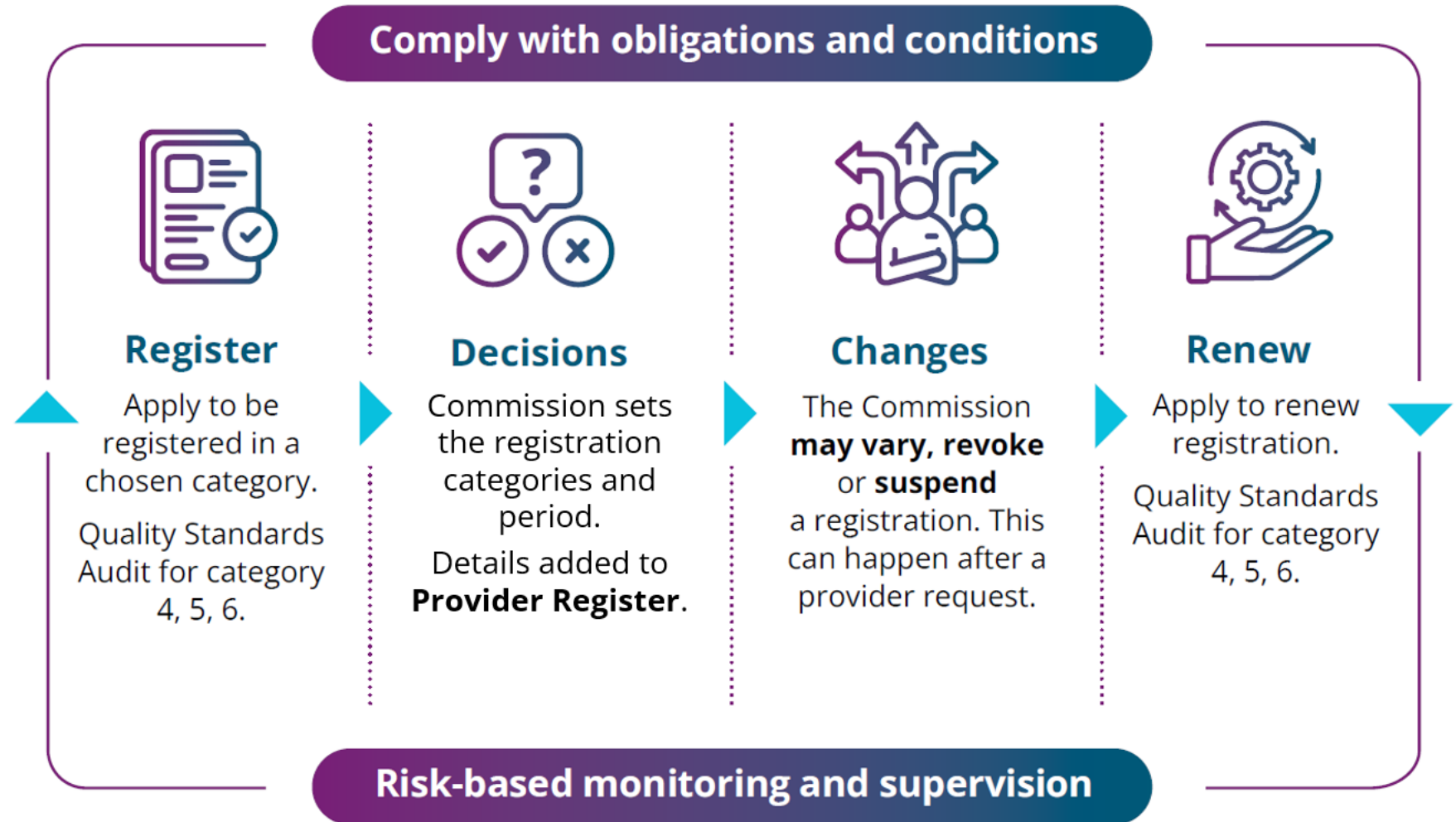
**Provider registration and renewal in practice**  
15 April 2025



**Compliance and enforcement**  
20 May 2025



# Registration model







# The strengthened Aged Care Quality Standards

- Compliance a condition of registration for providers in **categories 4, 5 and 6**
- Take effect from **1 July 2025**
- Simplified, comprehensive and measurable
- Strengthened **focus areas**: dementia care, governance, food and nutrition, diversity, clinical care







## Standard 1

### The individual

I am valued and have choice over the life I lead.



I understand the people I care for and support them in choices that impact their lives.



## Standard 2

### The organisation

I have confidence in my service provider.



I feel empowered to do my job well.





## Standard 3

### The care and services

My care is based around who I am and what's important to me.



I understand who I'm caring for and what is important to them.



## Standard 4

### The environment

I feel safe and supported where I live.



I create a safe and supportive environment.





## Standard 5 **Clinical care**

I get the right clinical care for me.



I understand the clinical needs  
of the person I'm caring for.



## Standard 6 **Food and nutrition**

I enjoy tasty and nutritious  
food every day.



I make sure our residents enjoy  
appetising and nutritious food  
every day.





## Standard 7

# The residential community

**I contribute to the community I live in.**



**We work together to build a connected residential community.**







# Strengthened Quality Standards guidance

Select all service categories  
that apply to your service



Does your service provide  
clinical care?



Select the role types you  
want to view



**Tailored guidance**



[www.agedcarequality.gov.au/strengthened-quality-standards](http://www.agedcarequality.gov.au/strengthened-quality-standards)



# Quality Standards audits

Provider types	Audit arrangements	What Aged Care Quality Standards apply?
<b>Type A - Category 1–3</b> (home or community based)	No audit	No standards
<b>Type B – Category 1, 2, 3 and 4</b> (home and community based)	One provider-level audit for service types in Category 4	Standards 1–4 (Category 4 only) Standard 5, Outcome 5.1
<b>Type C - Category 1, 2, 3, 4 and 5</b> (home or community based)	One provider-level audit across service types in Categories 4 and 5	Standards 1–5 (Categories 4 and 5 only)
<b>Type D - Category 1, 2, 3, 4, 5 and 6</b> (home or community based and residential care)	One provider-level audit across service types in Categories 4 and 5 and one audit for each residential care home	All Standards (Categories 4, 5 and 6 only)
<b>Type E - Category 6</b> (residential care)	One audit for each residential care home	All Standards

# The New Financial & Prudential Standards

Existing Standards



New Standards





# Support at Home: Our regulatory functions

**Safeguarding**

**Registration**

**Engagement  
and  
education**

**Complaints**





## Continued support

- We will continue to release resources
- Visit our website for more information



[www.agedcarequality.gov.au/changing-aged-care-better-what-you-need-know](http://www.agedcarequality.gov.au/changing-aged-care-better-what-you-need-know)

# Thank you



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