

ITAC Awards 2026

ITAC Conference 6-7 May 2026, Royal ICC, Brisbane



Submission Guidelines

conference.ageingaustralia.asn.au
1300 222 721

INNOVATION TRANSFORMING AGED CARE

Overview *of* *the* Awards

The ITAC Awards celebrate the groundbreaking contributions of individuals, organisations and teams driving excellence and innovation within the aged care sector. These awards recognise initiatives that transform the delivery of aged care, community care and retirement living services; enhance the quality of life for older Australians and pave the way for a sustainable, high-impact sector.

With a strong focus on innovation, collaboration and measurable outcomes, the ITAC Awards aim to inspire others to think creatively and embrace transformative approaches to the future of aged and community care.

Be *recognised*. Be *celebrated*.
Make an impact.

Nominating for the ITAC Awards is your opportunity to shine. It's a chance to showcase the incredible work you're doing, gain national recognition and inspire innovation across the sector. Finalists and winners are celebrated through Ageing Australia's communication channels and honoured at the ITAC Awards Presentation Dinner – setting new benchmarks for excellence in aged care, community care and seniors living. Step forward and let your achievements lead the way.

BaptistCare

“Winning the ITAC Award was a significant milestone for BaptistCare, validating our commitment to innovation and excellence. It highlighted the success of capability building initiatives like the Tacothon and AI Tuesday, fostering a culture of creativity and continuous improvement.”

Award categories

1

Data Insights

Recognising initiatives using data analytics, data insights or predictive modelling to improve decision-making, enhance outcomes for older people or improve business operations. This category celebrates the power of data in driving evidence based innovation.

2

Research and Development

Highlighting a commitment to evidence-based innovation, translating research into practical solutions that address current and emerging challenges in aged care. This work exemplifies the transformative power of research and development in shaping the future of aged care.

3

Capacity Building

Acknowledging exceptional efforts to strengthen the aged care workforce through innovative capacity-building initiatives. These efforts foster a culture of continuous learning and sector-led innovation, ensuring the workforce is prepared to meet current and future challenges with confidence and creativity.

4

Technology Transformation

Honours visionary use of technology to drive meaningful change in aged care. It demonstrates how technology can be a powerful enabler of continuous improvement, smarter service delivery and better outcomes for older Australians.



Nomination guidelines

To help ensure a smooth and successful submission, please review the following guidelines:



Who can nominate

Providers of aged care, community care, retirement living and research agencies are invited to submit nominations. Partnerships with vendors may also be included.



Eligibility period

The work or initiative being nominated must have taken place between 2021 and 2026.



Category selection

Each nomination may only be submitted once, and must be entered into the most appropriate category. Judges reserve the right to move a nomination to a different category if it is deemed a better fit.



Criteria requirements

All five criteria must be addressed, with a maximum of 200 words per criterion.

How to Submit – nominations must be submitted via the online portal:

[Submit your award nomination here](#)

Key dates

Nominations close: 20 March 2026

ITAC Awards presentation dinner: 6 May 2026

Royal International Convention Centre, Brisbane

Finalists are strongly encouraged to attend



ITAC Awards

Nomination criteria

The nomination criteria is designed to highlight the initiatives driving meaningful progress across aged care, community care and seniors living. Each nomination should clearly demonstrate how the initiative delivers innovation, impact and long-term value for the sector. By addressing the criteria below, you'll help our judges understand the significance of your work and the contribution it makes to improving outcomes for older Australians.

1. Innovation and creativity (30%)

- a) What makes your approach original or creative?
- b) Explain any new ideas, technologies or methods introduced.
- c) How does your solution differ from what already exists in the sector?

2. Impact and outcomes (20%)

- a) What measurable outcomes has your initiative achieved? (e.g. improved quality of care, efficiency, safety, workforce experience, consumer experience)
- b) Provide evidence of impact, such as data, case studies, testimonials or evaluation findings.
- c) Who has benefited most from this initiative and how?

3. Scalability and sustainability (20%)

- a) How scalable is your initiative?
- b) Describe its potential to be expanded, replicated, or adopted by other providers or settings.
- c) What makes your initiative sustainable long-term? (e.g. ongoing funding model, integration into everyday practice, adaptability to future needs)

4. Collaboration and stakeholder engagement (15%)

- a) Who was involved in developing or implementing this initiative? (e.g. consumers, staff, clinicians, researchers, partners, vendors)
- b) Describe how stakeholders were meaningfully engaged.
- c) What role did collaboration play in shaping or strengthening the initiative?
- d) How did this engagement improve outcomes or success for the initiative?

5. Alignment with sector goals (15%)

- a) How does your initiative support broader aged care priorities, reforms or quality standards?
- b) In what ways does the initiative contribute to national or community goals, such as safety, quality, equity, workforce optimisation, consumer choice or ageing well?
- c) How does your initiative help the sector evolve to meet future needs?

Additional supporting documents may be included

- a) Case studies (detailed real-world examples or research illustrating the initiative's outcomes)
- b) Data tables, infographics or images
- c) Testimonials

Anglicare Southern Queensland and Umps Health – The Anglicare Home Hub

“Winning an ITAC Award is acknowledgement of the fantastic results we've seen through the pilot of the Anglicare Home Hub. It has validated the approach to partnerships between care providers and technology innovators, recognising that care providers have a big role to play in shaping the next generation of AI-driven products that support older adults.”

**For more information
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