



Ageing  
Australia



# ITAC CONFERENCE

Innovation transforming aged care

Conference program

**12-13 March 2025**

**Marvel Stadium, Melbourne**

For more information

email [events@ageingaustralia.asn.au](mailto:events@ageingaustralia.asn.au)

or phone 1300 222 721

# ITAC CONFERENCE 2025

12 – 13 March 2025

Marvel Stadium, Melbourne

Day One - Wednesday 12 March 2025		
9am	Welcome & opening of conference	<b>Dr George Margelis</b> , Chief Technology Advisor, Ageing Australia
9.10am	Welcome to country	<b>Elder Tony Garvey</b> , Wurundjeri Woi Wurrung
<b>Innovative thinking: Redefining ageing well for the future</b>		
9.15am	The courage to innovate: navigating a converging future	<b>Anders Sorman-Nilsson</b> , Global Futurist and Innovation Strategist
10.05am	Strategic innovation think tank	<b>Paul Hawkins</b> , Chief Combobulator, Crazy Might Work
10.15am	Digital transformation in aged care government plan and activity	<b>Fay Flevaras</b> , Chief Digital Information Officer – Digital Services, Department of Health and Aged Care
10.45am	Platinum sponsor address	<b>Michael Castro</b> , Director, Cloud Aged Care
10.50am	Morning tea	
<b>Sector data and digital transformation: Looking ahead</b>		
This session will provide insight into data and digital strategies that are driving change for the sector		
11.20am	Platinum sponsor address	<b>Ben Woolley</b> , CEO, Redmap
11.25am	Integrating digital health, enhancing quality care	<b>Karen Booth</b> , Chief Clinical Advisor – Nursing Australian Digital Health Agency
11.40am	FHIRing up aged care – enabling connected care through sparked	<b>Kate Ebrill</b> , Interoperability Lead AEHRC CSIRO, National Lead Sparked FHIR Accelerator, CHIA, FAIDH
11.55am	Organisational transformation – foundations for success	<b>Regan Stathers</b> , Chief Infrastructure Officer, Whiddon
12.10pm	<b>Panel: positioning for the future</b>  <i>Embracing data and digital transformation for an interoperable digital health and aged care ecosystem, that is sustainable and delivers the highest quality care and service</i>	<b>Facilitator: Roald Versteeg</b> , General Manager Policy & Advocacy, Ageing Australia  <b>Fay Flevaras</b> , Acting Chief Digital Information Officer, Department of Health and Aged Care  <b>Emma Cook</b> , Assistant Secretary, Digital Reform Branch, Department of Health and Aged Care  <b>Regan Stathers</b> , Chief Infrastructure Officer, Whiddon  <b>Kate Ebrill</b> , Interoperability Lead AEHRC CSIRO, National Lead Sparked FHIR Accelerator, CHIA, FAIDH
12.55pm	Platinum sponsor address	<b>Tate Johnson</b> , CTO, The Lookout Way
1pm	Lunch	

2pm	Supporting the future digital workforce	<b>Dr Louise Schaper</b> , PhD FIAHSI FAIDH CHIA BScOT(Hons)
2.15pm	A provider perspective in building workforce capability	<b>Dr Nic Woods</b> , National Director, Digital Health & Technology, Calvary Health Care
2.30pm	Panel on workforce digital capability and maturity	<b>Facilitator: Belinda Allen</b> , General Manager Services & Sector Capacity, Ageing Australia <b>Dr Louise Schaper</b> <b>Dr Nic Woods</b> , National Director, Digital Health & Technology Calvary Health Care <b>Kendall Kilbride</b> , General Manager IT Transformation, mecware <b>Jonathan Jackson</b> , General Manager Transformation, mecware
3.15pm	Afternoon tea	
4pm	Innovative digital models of care	<b>Dr Silvia Pfeiffer PhD GAICD</b> , Chief Product Officer, CARED
4.30pm	Modernising home care operating models: How AI and assistive technology are driving efficiency, financial sustainability, and inclusive care	<b>Johan Locke</b> , AI and Assistive Technology Projects Manager, Australian Multicultural Community Services
6.30pm	Conference dinner	

## Day Two - Thursday 13 March 2025

9am	Welcome to day two	<b>Dr George Margelis</b> , Chief Technology Advisor, Ageing Australia
9.05am	CEO Address	<b>Tom Symondson</b> , CEO, Ageing Australia
9.35am	Emerge: shaping tomorrow's technologies for a better world.	<b>Dr Catherine Ball</b> , Scientific Futurist, Tech Influencer, Author, Champion of Diversity, Robotics Expert, Associate Professor
10.30am	Morning tea	

### Concurrent Sessions

#### Concurrent 1 – Strategic innovation

Thought leaders share how strategic innovation can support transformation of business

11am	Cultural convergence: strategic innovation to unite merged organisations	<b>Carolyn Bell</b> , Executive Director, Transition & Integration, Silverchain
11.30am	Seamless synergy: technology integration during growth and change	<b>Alex Aida</b> , IT Delivery Manager, BaptistCare
12pm	Future-proofing your organisation: essential strategies for information governance and risk management in the digital age	<b>Scott Lawton</b> , CEO, IT Integrity

## Day Two - Thursday 13 March 2025

### Concurrent session 2 - Innovating for tomorrow: research and development in aged care

Discover cutting-edge research and development initiatives that are driving advancements and improving quality of life in the aged care sector

11am	An evidence based framework to implement technology in home care	<b>Professor Tanya Davison</b> , Director, Research Discovery, Silverchain  <b>Associate Professor Frances Batchelor</b> , Director, Clinical Gerontology, National Ageing Research Institute, NARI
11.30am	Leveraging notes, observations, and assessments with AI for improved outcomes for older people	<b>Professor Karin Verspoor</b> , Dean of the school of computing technologies, RMIT University
12pm	Transformative approaches to change management and telehealth implementation for enhanced care of older adults: defining excellence	<b>Mel White</b> , Quality Director, Bupa Aged Care Australia (ARIIA Project)
12.30pm	Lunch	
<b>Leveraging data for impact will explore how data-driven strategies can significantly enhance the effectiveness and quality of aged care services</b>		
1.45pm	Data-driven enhancements in aged care: Unlocking insights for better outcomes	<b>Louise York</b> , Group Head for Community Services, Australian Institute of Health and Welfare
2pm	Why a sustainable aged care system needs standards and standardised functional assessment	<b>Annette Schmeide</b> , CEO DHCRC  <b>Tim Blake</b> , Technical Advisor, DHCRC
2.15pm	Why data science projects fail - creating a path to success	<b>Dr Evan Shellshear</b> , CEO, Ubidy
2.30pm	The AI advantage - understanding the transformative potential of AI	<b>George Gouzounis</b> , AI Adoption in Aged Care, CulturalIQ
2.45pm	<b>Panel session: Unlocking the power of data:</b> Standardised data insights and AI to revolutionise aged care in Australia	<b>Facilitator: Annette Schmeide</b> , CEO DHCRC <b>Louise York</b> , Group Head for Community Services Australian Institute of Health and Welfare <b>Dr Evan Shellshear</b> , CEO, Ubidy <b>George Gouzounis</b> , AI Adoption in Aged Care, CulturalIQ
3.30pm	Afternoon tea	
4pm	What does the future of ageing look like?	<b>Stephen Johnston</b> , Fellow, Healthy Longevity, SOMPO Digital Lab and Looking Forward Newsletter
4.45pm	Conference close	<b>Dr George Margelis</b> , Chief Technology Advisor, Ageing Australia