



Ageing  
Australia

# National Conference 2025

30 September to 2 October 2025  
Gold Coast, Queensland



Meeting the moment. Shaping the future.

**CALL FOR ABSTRACTS**

For more information

📞 1300 222 721 🌐 [conference.ageingaustralia.asn.au](https://conference.ageingaustralia.asn.au)

✉ [events@ageingaustralia.asn.au](mailto:events@ageingaustralia.asn.au)



## About Ageing Australia

Ageing Australia is the national peak body representing providers across the aged care sector, including retirement living, seniors housing, residential care, home care, community care and related services.

We represent the majority of service providers, working together to create a sector that empowers older Australians to age with dignity, care and respect.

We advocate for a sector that champions excellence, sustainability, and innovation, ensuring our members have the tools, resources, and guidance they need to deliver exceptional services.

We use our united voice to amplify our members' contributions and concerns to government, media, and the wider community.

We are committed to reshaping the future of ageing in Australia by fostering collaboration and driving meaningful change, making it a celebrated and fulfilling journey.

## About Ageing Australia National Conference

Australia's leading aged care event heads to the Gold Coast from 30 September – 2 October 2025.

Following a standout event in 2024, the Ageing Australia National Conference is back in 2025—this time in the stunning Gold Coast—bringing together aged care leaders, providers, innovators, consumers and policymakers from across the country.

Under the theme 'Meeting the moment. Shaping the future.', this year's program will feature three days of presentations exploring the big issues and bold ideas driving aged care forward.

Hear from national and international experts, discover practical strategies and gain insight into the latest research, reforms and innovations transforming the sector.

The conference also offers unmatched networking opportunities—whether it's through interactive sessions, social events or impromptu conversations in the exhibition hall. This is your chance to exchange ideas, forge new partnerships, and be part of a connected, collaborative aged care community.

The national trade exhibition—Australia's largest for aged care—will showcase the latest innovations, products and partnerships designed to support high-quality care.

Whether you're focused on leadership, practice, policy, technology or community, the 2025 conference is your opportunity to stay ahead of change, build lasting connections, and help shape the future of aged care for all Australians.



# Ageing Australia





## Meeting the moment. Shaping the future.

A moment denotes a point in time, and we are meeting the moment. A moment defined by once-in-a-generation reform, growing expectations, and a renewed commitment to supporting older Australians through every stage of ageing. As we stand at this critical point, we have the opportunity to reflect on what matters most and to shape a future that empowers people to age well, with dignity, purpose and choice.

This year's conference explores how we meet the needs of older people across the full continuum of ageing, from active, independent living to complex care and everything in between. It's a chance to consider how we stay responsive to the changing landscape, embracing innovation in care models, digital solutions, design, workforce, culture and community.

By meeting the moment with insight, compassion and creativity, we boldly shape a future that delivers better outcomes for older Australians and for all of us as we age.

## Call for Abstracts Open Now

We are delighted to extend an invitation to aged care providers and professionals, researchers, thought leaders and suppliers to present at the Ageing Australia National Conference 2025.

Our goal is to curate a diverse and comprehensive program that is strategic, solutions oriented, thought provoking and future focused, which is consistent with our conference theme 'Meeting the moment. Shaping the future.'

We are encouraging prospective presenters at the Ageing Australia National Conference 2025 to submit abstracts related to one or more of the abstract categories in one of the following formats:

1. **Strategic Thought Leadership:** Abstracts that promote strategic thinking, future focussed solutions and a visionary approach to exploring opportunities for the sector.
2. **Research-Based Abstracts:** Abstracts showcasing original research findings, data-driven analysis and evidence-based practices in aged care. These abstracts should contribute to the advancement of knowledge and offer meaningful insights into the care and wellbeing of older Australians.
3. **Innovative Solutions:** Abstracts highlighting innovative approaches, technologies or programs that have the potential to enhance the quality of care and overall well-being of older individuals. These abstracts should highlight practical applications and demonstrated outcomes.
4. **Case Studies:** Abstracts presenting real-life case studies or experiences that demonstrate successful strategies or key lessons in providing aged care services. These submissions should focus on replicable and scalable models that have shown positive impacts.
5. **Best Practice Implementation:** Abstracts outlining the successful implementation of best practices in aged care facilities or organisations. These should provide practical insights and guidance for others looking to adopt similar approaches.
6. These are just some examples of the types of abstracts we welcome. If you have valuable insights, experiences or expertise related to aged care, we encourage you to submit your abstract for consideration. Together, we can create a vibrant and impactful aged care conference that drives positive outcomes for the sector.

## 1. People power: building and sustaining the aged care workforce

The aged care sector continues to face a critical staffing shortage amidst growing demand. We're seeking forward-thinking ideas and real-world examples that show how to attract, train, support and retain a capable, diverse and future-ready workforce.

We are seeking abstracts that explore:

- Emerging workforce trends and innovations
- Regional and remote staffing strategies
- Mentoring, leadership pipelines and succession plans
- Retention tactics and resilience-building
- Engaging the next generation and promoting aged care careers
- International recruitment pathways
- Informal caregiving and volunteer engagement



## 2. Leaders who lift: evolving leadership in aged care

Aged care leaders are navigating enormous responsibility — from driving performance and compliance to leading culture and care transformation. This category invites stories and strategies that strengthen leadership capability across all levels.

We are seeking abstracts that explore:

- Cultivating future leaders and succession planning
- Programs that build confident, capable leadership
- Skills for leading high-performing, values-driven teams
- Engaging emerging leaders and cross-generational leadership
- Leadership in times of change and challenge

## 3. Strength in stewardship: governance that drives impact

Good governance is the foundation for safe, sustainable and accountable aged care. This category explores how providers are strengthening their systems to manage risk, meet legislative expectations and ensure quality outcomes.

We are seeking abstracts that explore:

- Risk and compliance frameworks
- Strategic governance and board development
- Clinical governance in practice
- Ethical leadership and legal considerations
- Building internal capability and governance maturity





#### 4. Next-gen care: technology, innovation and data in action

Innovation and digital transformation are reshaping aged care delivery. This category explores how providers are adopting new technologies, business models and ways of thinking to enhance service quality, efficiency and experience.

We are seeking abstracts that explore:

- Innovative business models
- AI, telehealth and digital health applications
- Data insights and cybersecurity
- Digital tools that enable workforce and client outcomes
- Service innovation in rural and remote settings
- Co-designing innovation with staff and consumers

#### 5. Informed excellence: research that drives better care

From pilot programs to peer-reviewed studies, aged care needs robust evidence to drive quality. This category invites presentations that demonstrate how research and real-world data are shaping aged care strategy, practice and outcomes.

We are seeking abstracts that explore:

- Ground-breaking studies and pilot results
- Translating research into daily practice
- Real-world case studies and best-practice initiatives
- Research into the consumer experience



#### 6. The global view: international practice and perspectives

Australia continues to make significant strides toward delivering high-quality aged care, yet there is much to gain from looking beyond our borders. International experiences offer fresh ideas, proven approaches and diverse cultural perspectives that can spark innovation and improvement. What international learnings can help shape the next evolution of aged care in Australia?

We are seeking abstracts that explore:

- International best-practice examples and success stories
- Cultural perspectives and models from overseas
- Lessons from cross-border partnerships
- Global economic trends impacting aged care



## 7. Home care: the future of Care at Home

For most older Australians, home is where health, identity and community converge. Modern home-care services must honour this by delivering flexible, high-quality support that keeps people safe, well and in control of their day-to-day lives. How are providers innovating to maximise independence, personalise services and weave family, technology and community resources into a seamless experience?

We are seeking abstracts that explore:

- Consumer-directed and self-managed home-care models
- Reablement and restorative approaches that reduce functional decline
- Smart-home and digital solutions (telehealth, remote monitoring, AI)
- Care-planning and case-management strategies that empower clients
- Integrating clinical care with social, cultural and spiritual supports
- Delivering quality home care in rural, remote and diverse communities
- Workforce models and partnerships that bring skilled care to the doorstep
- Safety, risk management and continuous quality improvement in the home



## 8. Care that connects: designing seamless service delivery

The full continuum of care — spanning home care, residential services, acute care and end-of-life support — is gaining greater attention as more Australians choose to age in place. To meet evolving consumer expectations, aged care providers must explore diverse service models that offer flexibility and integration across settings. Ongoing quality improvement at every stage of the care journey is essential. In rural and remote areas, providers often extend beyond traditional aged care, presenting unique opportunities to deliver primary health and acute care within the community.

We are seeking abstracts that explore:

- Enhanced care models across the continuum
- Residential, community and palliative care integration
- Dementia-inclusive practices
- Coordinating services in rural and remote regions
- Translating the Quality Standards into practice

## 9. Communities for living: innovation in retirement and seniors housing

Australia's retirement living sector is evolving fast — blending lifestyle, care and hospitality to meet changing consumer needs. This category explores the latest in design, governance, service models and consumer expectations.

We are seeking abstracts that explore:

- New models and future demand
- Repositioning or redeveloping ageing assets
- Care delivery in retirement communities
- Financial sustainability and consumer value
- Codes, standards and accreditation pathways

## 10. Care economics: foundations for sustainable aged care

Effective financial management is crucial to the delivery of high-quality services and the long-term viability of aged care providers. This category explores strategies for sustainable financial management, investment and innovation in a complex and regulated environment.

We are seeking abstracts that explore:

- Budgeting and forecasting under new funding models
- Transparency, accountability and cost-of-care tools
- Mergers, acquisitions and partnerships
- Aligning investment with strategic priorities
- Opportunities to move from financial sustainability to an investable sector

## 11. Care for every culture: embedding diversity and inclusion

Australia's aged care system must meet the needs of a richly diverse population — not only in terms of culture and language, but also identity, history and lived experience. True inclusivity means delivering care that is culturally safe, person-centred and respectful of each individual's background and values. This includes in-language support, opportunities for cultural expression and ensuring First Nations elders can remain connected to community and Country. Older people who identify as LGBTQI+ also have unique needs shaped by a lifetime of experiences. As aged care providers strive to deliver high-quality, rights-based care, how can they better support all forms of diversity?

We are seeking abstracts that explore:

- Inclusive care models for CALD, LGBTQI+ and First Nations communities
- Culturally safe workforce practices
- Translating policy into culturally competent care
- Supporting a diverse workforce and consumer base

## 12. Health interface: integrating services to improve outcomes

Aged care providers are increasingly expected to operate within a broader health ecosystem — partnering with hospitals, GPs, allied health professionals and community services to deliver coordinated, preventative and responsive care. What models of integration are delivering better health outcomes for older people and how can aged care providers evolve to become active players in the health continuum?

We are seeking abstracts that explore:

- Collaboration with GPs, hospitals and allied health
- Preventive and early intervention models
- Reablement programs and wellness-focused care
- Leveraging data to improve outcomes

## 13. Wellbeing in aged care: a holistic approach

Supporting the wellbeing of older people — and the workforce who care for them — is central to person-centred care. Wellbeing encompasses more than physical health; it includes emotional, mental, social, cultural and spiritual dimensions. This category highlights holistic initiatives that improve life for older people and aged care staff alike.

We are seeking abstracts that explore:

- Mental health and emotional support
- Creative, cultural and spiritual enrichment
- Dining experiences and nutrition programs
- Positive ageing initiatives
- Workforce wellbeing and psychological safety
- Social inclusion and daily living programs



## 14. Transition to the new Aged Care Act: from intention to implementation

The new Aged Care Act represents a shift to rights-based, person-centred care. With new obligations, language and expectations, providers are adapting systems, culture and practices to meet the intent of the legislation. This category focuses on how providers are interpreting and enacting the Act's principles in everyday operations, governance and culture.

We are seeking abstracts that explore:

- Translating legislation into care models
- Rights-based approaches and supported decision-making
- Governance, leadership and provider responsibilities
- Cultural change and staff engagement
- Systems and tools for implementation
- Embedding co-design and consumer voice

## 15. Rethinking residential aged care: innovation, experience and excellence

Residential aged care is more than a service — it's a home, a community and a place of support for those with complex needs. As expectations shift and models evolve, what does excellence look like in the residential setting today? From care and culture to environments and experiences, how are providers reimagining residential care for the future?

We are seeking abstracts that explore:

- Innovative models of residential care
- Creating a sense of home and belonging
- Clinical governance and quality systems
- Workforce models that enable person-centred care
- Resident engagement and autonomy
- Environmental design and the built environment
- Supporting people living with dementia





## Presentation guidelines

The Ageing Australia National Conference 2025 organising committee will place accepted abstracts into streams and presentation types at their discretion.

Presentation types on offer will include:

- individual presentation of 20-30 minutes within a concurrent session
- inclusion as part of a facilitated panel session

## Submission guidelines

To submit an abstract, please visit the conference website [conference.ageingaustralia.asn.au](https://conference.ageingaustralia.asn.au) and follow the prompts.

Also note the following guidelines:

- Abstracts must be no more than 400 words and must contain sufficient information to allow delegates to appreciate what may be gained by attendance
- Submissions must also include a 100-character short, sharp synopsis to be used in promotion for promotional purposes
- Submissions must include a 150-word biography of the presenting author and a high-resolution headshot image (JPEG, 2MB to 3MB)
- The abstract should be as informative as possible and be a true outline of content rather than a promise of what will be presented
- All abstracts will be assessed on their individual merit and ranked against the following criteria:
  - Alignment with the conference themes
  - Evidence-based content with clear, practical implementation strategies
  - Relevance and appeal to the conference audience
  - Originality or innovative thinking that brings a fresh perspective


We're looking for compelling submissions that inform, inspire and spark meaningful conversations.

The person submitting the abstract will be notified of the outcome once the organising committee have completed reviewing all abstract submissions.


## Abstract terms and conditions

- Presentations are not to include self-promotion or of specific products or services, unless they are integral to the context of the topic.
- All abstracts must be submitted by **25 July 2025**. Unfortunately, submissions received after this date will not be considered. The organising committee must be notified in writing of any additional or co-presenters by 9 August 2025. Please email [events@ageingaustralia.asn.au](mailto:events@ageingaustralia.asn.au)
- Registration is a condition of accepting the offer to present at the conference. All presenters must register and pay by 30 August 2025 to obtain the discounted Abstract Speaker Full Registration rate of \$1050.00 or Day Registration rate of \$630 including GST. Presenters are responsible for their own accommodation expenses and travel to and from the Ageing Australia National Conference on the Gold Coast.
- Abstracts selected for the program will be published on the conference website and app.
- All abstracts must be submitted electronically via the online submission process. Emailed submissions will not be accepted.

### For more information

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